

# MANAGEMENT POLICY

• Quality • Human Resources • Safety and Health at Work • Environment



## MISSION

**IBFLOCK** longs to be an European Benchmark in what Technic Flocking of Design Parts and Components for Automobile Industry is concerned, offering competitive and high Quality solutions by keeping partnerships with our Suppliers, so that a wide range of Processes can be provided.

## MANAGEMENT POLICY

To accomplish our mission, **IBFLOCK**, aware of its responsibilities reflected in its **SIM** and concerning the Interested Parties and surroundings, commits itself to:

- Comply with the legal and regulatory requirements applicable to its Products and Services, always longing for Clients full satisfaction;
- Develop an organizational culture of Prevention at all levels, with risk-oriented thinking, so that failures related with Products and Services, Human Resources, Safety and Health at Work and Environment can be prevented;
- Establish Partnerships relations between all elements of the organization, namely Employees, Costumers, Suppliers and other interested parties;
- Value and motivate Employees continuously, improving their Performance and Motivation Indexes;
- Systematically promote the evaluation of Health and Safety of Human Resources risks, as well as the environmental impacts, related to the Company's activity, seeking the efficient use of natural and energetic resources;
- Continuously Innovate and Improve all organizational Processes offering solutions of High Quality with added value.

## VALUES

We believe that to fulfil our Mission and Quality Policy, it is necessary: **Trust** and **Seriousness** with our Employees, Customers and Suppliers; **Innovation** and **Rigor** in our Products, Services and Processes; **Respect** for Human Resources and **Teamwork Spirit**.